

Miller-Johnson, Lavine

From: Nicola.McDonald@met.pnn.police.uk
Sent: 08 August 2014 12:36
To: [REDACTED]
Cc: Miller-Johnson, Lavine; Sam.Lewis-Evans@met.pnn.police.uk;
Nick.Mortimer@met.pnn.police.uk
Subject: Complaint about Club Jet Set

Dear [REDACTED]

I am aware of your complaints, I have received sporadic in the past usually in the nice weather. I have made observations in the area on numerous occasion and have found it difficult to put blame on the congregation and noise on Jet Set customers alone. Legislation would only allow direct connection to the premises to be used as evidence in a review of the Jet Set premises licence.

Today I have spoken to the owner and warned him of the noise nuisance. He will be getting the door supervisors to be more proactive in the vicinity of the venue and make sure all doors/windows remain closed whilst the music is playing. He informs me there is a noise limiter on the equipment (out of my knowledge remit).

The owners solution to the disturbance made by customers at closing time, is to extend the opening hours of the venue to 6am.

The reason being there is more public transport, especially the train station next to the premises that would cater to his customers needs. The music played at the venue caters for a specific culture and many of these reside in South and East London. The owner is entitled to make an application to extend the licensable hours, however there would be a 28day consultation period for responsible authorities and residents to make representations. What is your opinion?

I recommend you keep a diary of dates/times you are disturbed and how you know they are Jet set customers, this would help build a case for review of the premises licence if required. Please email any nuisance you experience.

Don't hesitate to contact me further

regards

Nicola

From: [REDACTED]
Sent: 04 August 2014 10:21
To: ENS Noise Team
Cc: business licence; Mortimer Nick - QK; McDonald Nicola - QK
Subject: Re: FW: Complaint about Club Jet Set

Dear Ketan

I would like to register another complaint about the noise from Club Jet Set, again this Saturday. I was able to hear music from the club at various points during the night and early morning. And as usual there was considerable disturbance as the club emptied and people congregated on the street to shout at each other.

Kind regards

[REDACTED]

On Mon, Jul 28, 2014 at 2:05 PM, ENS Noise Team <ens.noiseteam@brent.gov.uk> wrote:

Dear Ms [REDACTED]

This is more of a Licensing issue. I will make a referral to the Licensing Police regarding this. While they may not be on duty at that time in the morning, they may be able to proactively visit the club during their duty hours and give advice to management. Any anti-social behaviour at street level may also be reported to the Police (dial 101).

The Licensing Team are currently looking into your complaint and may be able to enforce any conditions on the licence regarding crowd dispersal. However, the individual Teams will decide on the best course of action and update you accordingly. I have copied the relevant teams into this email.

The Nuisance Control Team will continue dealing with any complaints about loud music.

Regards

Ketan Joshi

Enforcement Officer
Regulatory Services

Environment and Neighbourhoods

Brent Council

Telephone: 020 8937 5176

Mobile: 07930223214

www.brent.gov.uk

From: [REDACTED]
Sent: 28 July 2014 13:45
To: ENS Noise Team
Subject: Re: FW: Complaint about Club Jet Set

Dear Ketan

If I am disturbed by people leaving the club between 4am and 5am who/where should I report this to?

Thank you

██████████

On Mon, Jul 28, 2014 at 1:08 PM, ENS Noise Team <ens.noiseteam@brent.gov.uk> wrote:

Dear Ms ██████████

Your complaint has been logged (Ref: 15645/09). A member from our will investigate the matter in due course. In the meantime, if you are disturbed further by loud music from the premises, please call our noise service:

Mon-Fri 11am-6pm 0208 937 5252

Mon-Sun 6pm-2am 0208 937 1234

The Licensing Team will separately investigate any licensing Breaches.

Regards

Ketan Joshi

Enforcement Officer
Regulatory Services

Environment and Neighbourhoods

Brent Council

Telephone: 020 8937 5176

Mobile: 07930223214

www.brent.gov.uk

From: [REDACTED]
Sent: 28 July 2014 10:37
To: Environment and Protection
Subject: Complaint about Club Jet Set

Dear Environment and Protection Team

I am writing to make a complaint about Club Jet Set on the Harrow Road. I live on Palermo Road (at the Harrow Road end) and every weekend my partner and I are disturbed by the night club. Aside from the music which can be heard, each Saturday, when the club closes at 4am it seems that the clientèle congregate outside of the club for at least an hour, shouting at each other. The management and door staff seemingly do nothing to move them on (or clear up the vomit that the clubbers kindly leave in the area too).

Three weeks ago the police were called due to the trouble that was being caused – this is not an isolated incident and in the 18 months I have lived in the area, the police have been called regularly.

Aside from the noise pollution and litter that is evident post club nights, within one mile of the venue there have been three stabbings in the last few weeks. The area has more than its fair share of violent crime already and judging by the shouting and arguing that occurs every weekend outside the club, it seems quite possible that more violence will erupt in the near future.

I fully appreciate that people need to have somewhere to go for entertainment, but the management is clearly not responsible enough to handle such a late license in a primarily residential area. Added to this there is no public transport at the time the club closes or a local cab office in the vicinity, so I do wonder the extent to which drink/drug-driving is being encouraged, and drug dealing within very close proximity to the school on Furness/Palermo Road.

I'd be keen to know on what basis a late license has been granted to this club, what checks are made to ensure that it is operating in a professional manner, and what steps will be taken to reduce the extent to which the club is disturbing its residential neighbours. It is simply not fair that my weekends (and I expect those of many other local residents) should be ruined on a regular basis.

Please acknowledge receipt of this email and let me know by when you will respond to the points above. If I should send it to a different team, please let me know.

Kind regards



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